**RESOURCEFULNESS -** Has the ability to adapt to change and unexpected situations. Applies creativity in problem solving; demonstrates ingenuity in completing their job.

**CUSTOMER SERVICE -** Exceeds the expectations of both internal and external customers. Models Excellence, Consistency, Commitment.

**SAFETY -** Protecting resources (customers, equipment, facilities, and co-workers). Committed to everyone arriving **“Safely Home”.** Makes wise choices.

**INTEGRITY -** Honest. Trusted by co-workers, management, and customers. Known for the highest ethical standards, honors commitments.

**Intro:**

Profile

In this space, please include **Name of Nominee**, **Job Title, Division, Line of Busines**, and **Office Address.**

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**POSITIVE ATTITUDE -** Takes an optimistic, emotionally intelligent approach when dealing with situations. Motivated, resilient, upbeat.

**ACCOUNTABILITY -** Takes ownership of his/her duties and responsibilities. Consistently does what they say they will do.

**DEDICATION -** Demonstrates a strong work ethic. Is a role model for other employees. Shows perseverance.

**RESPECT -** Treats co-workers, management, and customers with respect and dignity. Values the contribution of others.

**LOYALTY -** Demonstrates commitment to the customer, co-workers, and the company.

**TEAMWORK -** Works with others towards a common goal. Proudly contributes to the collective strength of the team.